Supreme Court Justice Louis Brandeis once described the states as “laboratories of democracy,” where new ideas can be conceived and tested before expanding across the country. As such, the states have a unique opportunity to play a key role in addressing the retirement saving challenges facing so many Americans.

Millions of Americans today are “at risk” for inadequate retirement income due to the rapid and continuing shift from defined benefit plans to defined contribution plans, increasing life expectancies, and rising health care costs. This unfortunate reality underscores the critical importance of a legal and regulatory framework designed to help consumers plan and prepare for a financially secure retirement.

This blueprint describes a number of key steps the states can take to help all Americans achieve their retirement goals.

IRI’s 2019 State Blueprint Calls on State Policymakers to:

1. Adopt a clear, consistent and workable best interest standard of conduct for financial professionals.
2. Maintain the robust private-sector marketplace for retirement savings solutions.
3. Protect seniors and other vulnerable segments of the population against financial fraud and exploitation.
4. Enhance safeguards to protect Americans’ personal financial information.
5. Facilitate and encourage improvements to the consumer and advisor experience.

WHO IS IRI?

The Insured Retirement Institute (IRI) is the leading association for the entire supply chain of insured retirement strategies, including life insurers, asset managers, and distributors such as broker-dealers, banks and marketing organizations. IRI members account for more than 95 percent of annuity assets in the U.S., include the top 10 distributors of annuities ranked by assets under management, and are represented by financial professionals serving millions of Americans. IRI champions retirement security for all through leadership in advocacy, awareness, research, and the advancement of digital solutions within a collaborative industry community. Learn more at www.irionline.org.
Adopt a Clear, Consistent and Workable Best Interest Standard of Conduct for Financial Professionals

For nearly a decade, Congress and regulators at the federal and state levels - including the National Association of Insurance Commissioners (NAIC), the Securities and Exchange Commission (SEC), and the Department of Labor (DOL) - have been working to formulate appropriate standards of conduct for financial professionals who provide personalized advice about investments and/or insurance to retail consumers. A number of individual states have recently taken steps to enhance the standards of conduct for financial professionals.

IRI and its members have long supported the principle that financial professionals should be required to act in their clients' best interest when providing personalized recommendations. As the primary regulators for the insurance and securities industries, IRI believes the NAIC and the SEC should lead this effort. They have the ability to adopt the most broadly applicable rules and robust examination and enforcement tools at their disposal to effectively ensure compliance or penalize violators for non-compliance.

However, the adoption of differing individual state suitability and best interest regulations would create a patchwork of inconsistent, conflicting, or duplicative rules that could significantly impair consumers' access to valuable financial products and professional assistance about whether, when, and how to use those products. For this reason, IRI urges state policymakers to delay these individual efforts and instead participate in the ongoing dialogue among federal and state regulators aimed at developing a clear, consistent, and workable best interest standard that will provide meaningful and effective consumer protections without depriving Americans of access to valuable financial products and services.

Maintain the Robust Private-Sector Marketplace for Retirement Saving Solutions

Most Americans are not saving enough for retirement because they do not have access to employment-based retirement savings plans. In fact, recent research has shown only 40 percent of full-time workers at small and medium-sized businesses have access to one of the many types of employment-based retirement plans. IRI and its members have long supported federal proposals designed to make employment-based retirement plans available to more people. These measures would address many of the factors that currently discourage small and mid-size businesses from offering retirement plans for their employees, including concerns about cost and fiduciary liability.

A number of states seemingly attribute this lack of access to insufficient capacity in the private sector retirement savings market and, therefore have taken or considered action to establish state-run retirement plans as a solution. While well-intentioned, these efforts are misguided. Americans have access to a strong and vibrant private sector retirement savings market that offers diverse and affordable options to individuals and employers. Employees who are not offered retirement plans through an employer have access to low cost retirement options through local financial advisors and financial institutions.

Rather than attempting to insert themselves into the marketplace, IRI urges state policymakers to encourage their federal counterparts to pass legislation making it easier for small and mid-size companies to offer retirement plans.
Protect Seniors and Other Vulnerable Segments of the Population against Financial Fraud and Exploitation

Recent developments at the federal and state levels have empowered financial professionals to help prevent older investors from becoming victims of financial exploitation by reporting suspected cases of such exploitation to law enforcement and other appropriate governmental agencies including state Adult Protective Services (APS) agencies. State APS agencies serve a critical role in the effort to protect older Americans against financial fraud and exploitation. Unfortunately, APS offices across the country are badly underfunded, leaving them without enough staff or resources to fully investigate all reports of suspected financial abuse.

While federal funds are sometimes available to support these agencies, they are primarily funded by their individual state. As such, IRI urges all states to increase the amounts appropriated to state APS agencies to ensure they have sufficient resources to investigate and prosecute suspected abuse and exploitation of older Americans.

Enhance Safeguards to Protect Americans’ Personal Financial Information

With the increasing use of digital solutions and an unfortunate parallel rise in data breaches exposing personal financial data, there is a need for enhanced safeguards to protect all Americans’ sensitive financial information. The states should enact laws and adopt regulations providing standards for data security that are compatible with evolving regulatory regimes. In particular, third-party service providers should bear an appropriate level of responsibility for ensuring data protection under such standards. In sum, all stakeholders should work together to create workable standards that will protect the public and minimize costs for industry and the overall economy.

Facilitate and Encourage Improvements to the Consumer and Advisor Experience

All fixed and variable annuities are governed by a comprehensive state regulatory framework. State laws govern the organization and licensing of insurance companies, and state insurance departments oversee insurance company operations. Generally, annuity contracts and amendments must be filed with and approved by the state in which contracts are sold or by the Interstate Insurance Compact. Insurance producers need to be licensed in each state in which they operate. Only licensed producers may sell annuity contracts. The NAIC promotes best practices and uniformity in state insurance laws through “model laws” and “model regulations” designed to protect consumers and maintain the financial stability of the insurance marketplace.

The rapid pace of technological advancements in today’s world presents a significant challenge for the regulatory system. While industry participants seek to leverage the latest technological capabilities to provide an improved experience for consumers, those efforts are often impaired by laws and rules that simply could not have anticipated how the world and the industry would evolve over time. IRI and its members believe it is imperative for the industry and its regulators to work together to remove these barriers to an optimal environment without undermining important consumer protections.